



Performance Through Supervisory Excellence

Introduction/ Overview of program:

The line staff is being managed by the supervisors. They are the front line leaders and managers. Their competency is key to the performance and business results. The organizations are focusing on the competencies of their first line supervisors. They play a key role in team development and team motivation and thereby impact the team performance a great deal. Prime Performance Solution has designed a two days programme for enhancing the leadership skills and management skills of these critical leaders. The programme is packed with action and concepts and lots of experiential learning methods are used in programme delivering and adding value to participants' learning. Motivational tools and strategies are elaborated and lots of practical and implementable ideas are discussed during the programme.

The objectives of the Programme:

The two days workshop on Performance through Supervisory Excellence is oriented toward achieving the following objectives;

- To build first line supervisors' competencies to help them excel in achieving the business results
- To impart the supervisors with contemporary best practices for leading their teams

Who should attend:

The programme is designed for the first line managers who are managing teams who are facing directly with customers or delivering production.

Duration: Two days

Course Content:

1. Role of a supervisor
2. Team Building
3. Giving Constructive feedback
4. Working of team development
5. Performance enhancement through coaching
6. Goal Setting and goal achieving
7. Team motivation
8. Performance indicators and measurement

Benefits to Participants:

The supervisory skills programme provides various benefits to the front line supervisors and help them excel in the art of supervision. The participants can expect the following benefits;

- Learn about their strengths and improvement areas about supervision.
- Learn about latest team building techniques
- Learn about techniques of team coaching and team learning
- Internalize the characteristics of good supervisors
- Learn to manage the difficult employees
- Learn about how to create the performance oriented culture within the team
- Learn about how to measure the team performance and how to use measurements effectively for performance optimization.

For more information
Rakesh Sharma
Mob: 9810221448
Sharma.rakesh3020@gmail.com
Rakesh.sharma@primeps.com